

TENDER ALERT

Tender No:	173495-2008	NOTICE
Issue Date:	08/07/2008	
Deadline:	18/08/2008	GTR LONDON
Description:	UK-London: computer-related services	
Issued by:	LONDON BOROUGH OF LEWISHAM	
Tender Details:	<p>CONTRACT NOTICE Services</p> <p>SECTION I: CONTRACTING AUTHORITY I.1) NAME, ADDRESSES AND CONTACT POINT(S): London Borough of Lewisham, Lewisham Town Hall, Catford Road, Attn: Mike Hurst, UK-London SE6 4RU. Tel. (44) 20 83 14 65 56. E-mail: mike.hurst@lewisham.gov.uk. Fax (44) 20 83 14 30 92. Internet address(es): General address of the contracting authority: www.lewisham.gov.uk. Address of the buyer profile: http://www.lewisham.gov.uk/Business/TendersAndContracts/. Further information can be obtained at: As in above-mentioned contact point(s). Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at: As in above-mentioned contact point(s). Tenders or requests to participate must be sent to: As in above-mentioned contact point(s). I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES: Regional or local authority. General public services. The contracting authority is purchasing on behalf of other contracting authorities: yes.</p> <p>SECTION II: OBJECT OF THE CONTRACT II.1) DESCRIPTION II.1.1) Title attributed to the contract by the contracting authority: IT System - Integrated Adult Social Care Information System. II.1.2) Type of contract and location of works, place of delivery or of performance: Services. Service category: No 07. Main place of performance: Within the Greater London area. NUTS code: UKI. II.1.3) The notice involves: A public contract. II.1.5) Short description of the contract or purchase(s): The service is for the development, supply and implementation of an Integrated Adult Social Care Information System. The service will include, but is not limited to: - Supply of a modular workflow system (preferably web-based/thin client, with no client-side installation required) to support care management processes for the delivery of Adult Social Care Services. - Integrated financial modules for monitoring budgetary commitments of care provisions, service users' financial assessments, billing and payments for Adult Social Care Services. - Development of system modules/functionality for personalisation of Adult Social Care services including personal budgets, self-directed support and self-assessments. - Services for installation of the system for testing, training and the 'live' environment. - Systems configuration services. - Data migration advice and services (if necessary). - Business Process</p>	

Modelling to optimise use of the system. - Training of key personnel (systems Administrators, project team, train the trainer). - Interfaces to other Council systems, e.g. Corporate Finance System, Customer Relationship Management (CRM) System.

II.1.6) Common procurement vocabulary (CPV): 72500000, 72300000.

II.1.7) Contract covered by the Government Procurement Agreement (GPA): Yes.

II.1.8) Division into lots: Yes.

Tenders should be submitted for: all lots.

II.1.9) Variants will be accepted: No.

II.2) QUANTITY OR SCOPE OF THE CONTRACT

II.2.1) Total quantity or scope: The project seeks to provide a new Integrated Adults Social Care Information System for the procurement partnership between the London Borough of Lewisham (LBL), London Borough of Islington (LBI), Royal Borough of Kensington and Chelsea (RBKC) and the Royal Borough of Kingston-upon-Thames (RBKT). The new system will replace the existing Adult Social Care Case Management Systems in these boroughs, depending on the outcome of this tendering exercise and individual Authority preferences. Separate contracts will be entered into with individual authorities upon the terms and conditions that will be sent to all tenderers. The participating authorities reserve the right to enter into a consortium arrangement with the chosen tenderer, depending on the bids received (especially regarding Lot 2 for System Development in relation to Self Directed Support). Tenderers will be required to include in their pricing schedule a rebate mechanism, which will depend on the number of authorities participating. Any other authorities wishing to participate in this arrangement must do so via the existing participating authorities, and must first contact the London Borough of Lewisham for full details. This is to ensure the correct application of the rebate mechanism and to ensure proper monitoring of the contract. The consortium of authorities is willing to explore the option of a supplier-hosted Shared System that is secure and partitioned by Authority. Tenderers are asked to provide pricing for supply, installation and maintenance of a hosted system, if this option is available.

Estimated value excluding VAT: EUR.

II.2.2) Options: Yes.

Description of these options: The contract is for an initial period of 3 years, with the possibility of 2 further extensions of 2 years in duration each (a total maximum of 7 years), at the discretion of participating Councils.

Provisional timetable for recourse to these options: in months: 36 (from the award of the contract)

Number of possible renewals: Range: between 1 and 2.

II.3) DURATION OF THE CONTRACT OR TIME-LIMIT FOR COMPLETION: Duration in months: 36 (from the award of the contract).

INFORMATION ABOUT LOTS

LOT NO 1

TITLE: Supply and Implementation of System

1) SHORT DESCRIPTION: Supply and implementation of an Integrated Adult Social Care Information System to support care management processes (Contact, Referral, Assessments, Care Planning, Service commissioning and management, and reviews) for the delivery of Adult Social Care Services.

2) COMMON PROCUREMENT VOCABULARY (CPV): 72500000, 72300000.

3) QUANTITY OR SCOPE: See VI.3 (Lot 1) for details.

LOT NO 2

TITLE: System Development

1) SHORT DESCRIPTION: Development and implementation of system modules/functionality for personalisation of Adult Social Care services including personal budgets, self-directed support and self-assessments. A partnership of authorities will direct the development of the product to ensure that it meets their requirements.

2) COMMON PROCUREMENT VOCABULARY (CPV): 72500000, 72300000.

3) QUANTITY OR SCOPE: See VI.3 (Lot 2) for details.

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) CONDITIONS RELATING TO THE CONTRACT

III.1.1) Deposits and guarantees required: A Parent Company Guarantee and/or a Performance Guarantee Bond may be required.

III.1.4) Other particular conditions to which the performance of the contract is subject: Yes.

Bidders must be able to demonstrate the successful implementation of Lot 1

functionality at a live site in one other public sector organisation of such an Integrated Adult Social Care Information System. Such a system must be broadly comparable to that described in the Specification of Requirements. If tenderers are bidding as a Prime Contractor but with consultants or sub-contractors advising on, implementing or maintaining the system, the name(s) and address(es) of the other organisation(s) involved must be stated. In this case, each organisation within the sub-contract must complete a copy of the Business Questionnaire, and ensure that all Business Questionnaires and supporting documentation are submitted together with the tender bid. A covering letter explaining the nature of the relationship/sub-contract must also be provided.

III.2) CONDITIONS FOR PARTICIPATION

III.2.2) Economic and financial capacity: Information and formalities necessary for evaluating if requirements are met: As set out in the tender documents.

III.2.3) Technical capacity: Information and formalities necessary for evaluating if requirements are met: As set out in the tender documents.

III.2.4) Reserved contracts: No.

III.3) CONDITIONS SPECIFIC TO SERVICES CONTRACTS

III.3.1) Execution of the service is reserved to a particular profession: No.

III.3.2) Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service: Yes.

SECTION IV: PROCEDURE

IV.1) TYPE OF PROCEDURE

IV.1.1) Type of procedure: Open.

IV.2) AWARD CRITERIA

IV.2.1) Award criteria: The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) An electronic auction will be used: No.

IV.3) ADMINISTRATIVE INFORMATION

IV.3.1) File reference number attributed by the contracting authority: Contract-015329.

IV.3.2) Previous publication(s) concerning the same contract: No.

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document: Time limit for receipt of requests for documents or for accessing documents: 18.8.2008.

Payable documents: no.

IV.3.4) Time-limit for receipt of tenders or requests to participate: 25.8.2008 - 12:00.

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up: English.

IV.3.7) Minimum time frame during which the tenderer must maintain the tender: Duration in month(s): 12 (from the date stated for receipt of tender).

IV.3.8) Conditions for opening tenders: Date: 25.8.2008 - 12:00.
Place: Lewisham Town Hall.

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) THIS IS A RECURRENT PROCUREMENT: No.

VI.2) CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS: No.

VI.3) ADDITIONAL INFORMATION: Lot 1: - Adult Social Care case management from Contact, Referral, Assessments (Overview and Specialists), Care Planning, Service commissioning and management, and reviews for the delivery of Adult Social Care Services. - Case Management and Risk Management system with appropriate alerts and triggers for intervention and reviews. - Support for Hospital discharge process. - Provision of intermediate care. - Management of long term condition. - Packages of support with a health and/or nursing care element. - Carer assessment and support. - Complaints/Compliments system (optional) or integration with external Complaints systems. - Support a 1-stop shop approach which could be accessed by phone, e-mail, internet or at accessible community locations - integration with front office CRM system. - Integration with Tele-care and Linkline. - Flexibility to record provision of emergency services at the point of contact. - Support provision of direct payment to service users. - Identifying and addressing concerns about vulnerable family including children's welfare and with links to ICS. - Functionality

to help minimise the risk of abuse and neglect of vulnerable adults (Protection of Vulnerable Adults). - Commissioning and contracting of adult social care services by local authorities including provider management and payments. - Service user financial assessments and billing for services. - Integrate care and financial management for budgetary planning and control. - Support the new local performance framework (National Indicator Set) for indicators for adult social care and health care partners. - Support implementation of Electronic Social Care Record or integrate with external Electronic Record and Document Management System. - Community equipment services (optional) - consistent with the retail market model. - Home care scheduling and rostering (optional). - Supporting People functionality (optional) or integrate with external Supporting People systems. - Links to NHS in line with SCIP (Social Care Integration Project) and ability to link to "local" NHS systems such as RiO/Electronic Patient Journal (EPJ). - Support for Sensory Impairment services. - Management of NHS funded client care. Lot 2 (includes Lot 1 functionality, and the following in addition) - Support self-determination of care so that Adult care services can be personalised. - Information sharing and integration of services between social care, primary care, community-based health provision, housing, employment, benefits advice and educational/training support. - Support a common assessment process of individual social care needs with an emphasis on self-assessment and care planning. - Resource Allocation system to set individual/personal budgets. - Support person-centred planning and self directed support to define individually tailored packages, i.e. Social care users and their carers/families to commission their own services within the personal budget/individual budgets allocated to them and the system to have the facility for the users/carers to record them. - Aggregate individual assessments to feed into the new statutory requirement of Joint Strategic Needs Assessment. - Universal information and advice for people needing services and their carers - web-based links to third sector organizations. - Support for self-funders (Community-based and in placements). - Functionality to include family members' and carers' views as partners in care. Highlight where these seem at odds with the person using the service. - System to support integrated working with children's service including transition planning and tracking and parent carers' ability to share demographics and family linkages between Children's and Adult Service users, add case notes across Adult/Children's systems and permit allowable views of the Electronic Social Care Record.

VI.5) DATE OF DISPATCH OF THIS NOTICE: 3.7.2008.

TENDER ALERT

Tender No:	173566-2008	NOTICE
Issue Date:	08/07/2008	
Deadline:		TYNE & WEAR
Description:	UK-Newcastle Upon Tyne: computer equipment and supplies	
Issued by:	ONE NORTHEAST	
Tender Details:	<p>CONTRACT NOTICE Services</p> <p>SECTION I: CONTRACTING AUTHORITY I.1) NAME, ADDRESSES AND CONTACT POINT(S): One NorthEast, Stella House, UK-Newcastle Upon Tyne NE15 8NY. Internet address(es): General address of the contracting authority: www.onenortheast.co.uk. Address of the buyer profile: www.onenortheast.bravosolution.com. Further information can be obtained at: One NorthEast, All requests for information must be sent through the messaging facility on the One NorthEast eTendering system.. Tenders or requests to participate must be sent to: One NorthEast, All requests for information must be sent through the messaging facility on the One NorthEast eTendering system.. I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES: Regional or local agency/office. Other: Regional Development Agency for the North East of England. The contracting authority is purchasing on behalf of other contracting authorities: yes.</p> <p>SECTION II: OBJECT OF THE CONTRACT II.1) DESCRIPTION II.1.1) Title attributed to the contract by the contracting authority: ICT Managed Services. II.1.2) Type of contract and location of works, place of delivery or of performance: Services. Service category: No 7. Main place of performance: Stella House, Newburn Riverside, Newcastle Upon Tyne. NUTS code: UKC22. II.1.3) The notice involves: The establishment of a framework agreement. II.1.4) Information on framework agreement: Framework agreement with a single operator. Duration of the framework agreement: Duration in year(s): 4. II.1.5) Short description of the contract or purchase(s): One NorthEast requires a single contractor to support and manage its ICT Systems and networks, including hardware, operating systems and desktop application software. Helpdesk services and end user support for the above and combined helpdesk liaison support for applications supported by third parties are also required. II.1.6) Common procurement vocabulary (CPV): 30200000 - E008 - E051 - E063 - E021 - E094 - E125, 30231000, 30231100, 30231110, 30231200, 30231220, 30231300, 30232100, 30233231, 30236000, 30241000, 30242000, 30242100, 30245000, 30248000, 30248100, 30249000, 30248300, 30254100, 30263000, 72253100, 72261000, 72224000, 72223000, 72222300, 72222000, 72200000, 72150000, 72140000, 30230000, 30240000, 30250000, 30260000, 50312000, 50312300, 50312500, 50312600, 50324100, 50324200, 50961100,</p>	

72000000, 72100000, 72110000, 72120000, 72130000, 72224100, 72224200, 72226000, 72246000, 72250000, 72251000, 72253000, 72254100.

II.1.7) Contract covered by the Government Procurement Agreement (GPA): No.

II.1.8) Division into lots: No.

II.1.9) Variants will be accepted: Yes.

II.2) QUANTITY OR SCOPE OF THE CONTRACT

II.2.1) Total quantity or scope: The Agency estimates that the approximate budget available for this framework will be £1 250 000. Estimated value excluding VAT: 1 250 000 GBP.

II.2.2) Options: No.

II.3) DURATION OF THE CONTRACT OR TIME-LIMIT FOR COMPLETION: Duration in months: 48 (from the award of the contract).

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) CONDITIONS RELATING TO THE CONTRACT

III.1.1) Deposits and guarantees required: The Contracting Authority reserves the right to demand any deposits, guarantees, bonds and insurance cover it deems appropriate.

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them: Details will be in the Tender Specification.

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded: The Contracting Authority reserves the right to require groupings of contractors to take particular legal form or to require that each party undertakes joint and several liability. Where a consortium or sub-contracting approach is proposed, you will be required to provide all information in respect of the relationships and roles between the parties and identify the proportion of the work to be delivered by the parties named.

III.1.4) Other particular conditions to which the performance of the contract is subject: Yes.

One NorthEast General Conditions of Contract for Services which will be issued with the Invitation to Tender.

III.2) CONDITIONS FOR PARTICIPATION

III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers: Information and formalities necessary for evaluating if requirements are met: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once) - Browse to the eSourcing Portal:

<https://onenortheast.bravosolution.com> and click the link to register -

Accept the terms and conditions and click "continue" - Enter your correct business and user details - Note the username you chose and click "Save" when complete - You will shortly receive an email with your unique password (please keep this secure) 2. Express an Interest in the tender -

Login to the portal with the username/password - Click the "PQQs / ITTs Open To All Suppliers" link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant PQQ/ ITT to access the content - Click the "Express Interest" button in the "Actions" box on the left-hand side of the page - This will

move the PQQ/ITT into your "My PQQs/ My ITTs" page. (This is a secure area reserved for your projects only) - You can now access any attachments by clicking the "Settings and Buyer Attachments" in the "Actions" box 3.

Responding to the tender - You can now choose to "Reply" or "Reject" (please give a reason if rejecting) - You can now use the "Messages"™ function to communicate with the buyer and seek any clarification - Note

the deadline for completion, then follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions for you to perform (there is detailed online help available) You must then publish your reply using the publish button in the "Actions" box on the left-hand side of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

III.2.2) Economic and financial capacity: Information and formalities necessary for evaluating if requirements are met: Further details will be in the Pre Qualification and Contracts Documents mentioned in III.2.1.

III.2.3) Technical capacity: Information and formalities necessary for evaluating if requirements are met: Further details will be in the Pre Qualification and Contract Needs Documents mentioned in III.2.1.

SECTION IV: PROCEDURE

IV.1) TYPE OF PROCEDURE

IV.1.1) Type of procedure: Restricted.

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate: Envisaged minimum number: 6.

IV.2) AWARD CRITERIA

IV.2.1) Award criteria: The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) An electronic auction will be used: No.

IV.3) ADMINISTRATIVE INFORMATION

IV.3.1) File reference number attributed by the contracting authority: OJEU0809-009.

IV.3.2) Previous publication(s) concerning the same contract: No.

IV.3.4) Time-limit for receipt of tenders or requests to participate: 4.8.2008 - 12:00.

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up: English.

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) THIS IS A RECURRENT PROCUREMENT: No.

VI.2) CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS: No.

VI.3) ADDITIONAL INFORMATION: Variant bids will be accepted at the discretion of the Contracting Authority and in accordance with the Instructions to Tenderers Document.

Tenderers should be aware that although the Contracting Authority for the purposes of this procurement is One NorthEast, One NorthEast may allow one or more of the other Regional Development Agencies and/or public bodies and/or subsidiary companies, and/or recipients of Public monies may choose to access the concluded Contract/Framework, without creating any obligation of any of them to do so. In that event, the contractual relationship would be between the approved individual accessing the contract and the contractor.

The Contracting Authority does not bind itself to accept any tender and withholds the right to appoint outside any contract should it be considered to be in the best interest of the Contracting Authority.

The Contracting Authority is not liable for any costs incurred by those expressing an interest or tendering for this opportunity.

Compliance with all legislation is required, both in the contract award procedure and during the term of the contract.

The Contracting Authority reserves the right to extend the contract for a period of not more than 12 months.

VI.5) DATE OF DISPATCH OF THIS NOTICE: 3.7.2008.

TENDER ALERT

Tender No:	174859-2008	NOTICE
Issue Date:	09/07/2008	
Deadline:		WEST MIDLANDS
Description:	UK-Birmingham: computer and related services	
Issued by:	HEALTHCARE PURCHASING CONSORTIUM (HPC)	
Tender Details:	<p>PRIOR INFORMATION NOTICE Services</p> <p>SECTION I: CONTRACTING AUTHORITY I.1) NAME, ADDRESSES AND CONTACT POINT(S): Healthcare Purchasing Consortium (HPC), 2nd Floor, 1 Hagley Road, Edgbaston, Attn: Paul Raymond, UK-Birmingham B16 8TG. Tel. 079 43 86 34 99. E-mail: paul.raymond@hpc.nhs.uk. Fax 012 16 87 13 45. Further information can be obtained at: As in above-mentioned contact point(s). I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES: Body governed by public law. Health. The contracting authority is purchasing on behalf of other contracting authorities: yes.</p> <p>SECTION II.B: OBJECT OF THE CONTRACT (SUPPLIES OR SERVICES) II.1) TITLE ATTRIBUTED TO THE CONTRACT BY THE CONTRACTING AUTHORITY: Transactional Charging Exchange. II.2) TYPE OF CONTRACT AND PLACE OF DELIVERY OR OF PERFORMANCE: Services. Service category: No 7. Main place of performance or of delivery: 2nd Floor. 1 Hagley Road. Edgbaston. Birmingham. B16 8TG. NUTS code: UK.</p> <p>II.3) SHORT DESCRIPTION OF NATURE AND QUANTITY OR VALUE OF SUPPLIES OR SERVICES: An IT solution is required to: 1. Capture and record usage and expenditure across consortium Supplies and Services contracts (both medical and non-medical) starting from 01/04/2009. 2. Calculate a transactional charge, based on the use of these contracts by consortium member trusts and other organisations. 3. Automatically produce invoice documents and/or data files published to an appropriate location, with a customisable format, required to charge the contracted suppliers for consortium member usage of the contracts. Note: All transactional charges, for both Supplies and Services contracts, will be based on the values invoiced and be capable of cross-referencing with the values ordered. 4. Deliver an export of the transaction details to an appropriate location on a regular basis. 5. Provide real time access to the source data using ODBC or equivalent technology. Estimated cost excluding VAT: Range: between 1 and 500 000 GBP. Division into lots: no.</p> <p>II.4) COMMON PROCUREMENT VOCABULARY (CPV): 72000000, 72314000, 72232000, 30254200, 72310000. II.6) CONTRACT COVERED BY THE GOVERNMENT PROCUREMENT AGREEMENT (GPA):</p>	

Yes.

II.7) ADDITIONAL INFORMATION: If and when this requirement is offered to tender, this may be done in whole or in part via electronic means using the Internet. The contract is for the benefit of any NHS body and any other public sector body, with the express prior agreement of HPC.

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS: No.

VI.2) ADDITIONAL INFORMATION: If and when this requirement is offered to tender, this may be done in whole or in part via electronic means using the Internet, and may also be through the medium of an electronic reverse auction. The contract is for the benefit of other participating NHS bodies and any other non-NHS bodies which the participants deem necessary for the delivery of services or goods to NHS bodies, local authorities, other government departments or non-departmental public bodies charged with the delivery of healthcare or health related services.

VI.4) DATE OF DISPATCH OF THIS NOTICE: 4.7.2008.